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# Backup as a Service

Maple's Backup as a Service (BaaS) offering has been designed around protecting your organisation's data in a secure, immutable, and cost-effective way, with simplicity at the heart. The service is designed to backup and protect your data offsite and away from your production environment, stored completely immutably from end-to-end.

We take away the need to source specialist software to perform the backup, the hardware to store your backups on and the management overhead required to continuously ensure that you are backing up your data to comply with your internal data protection policy. We take the headache away and manage all of that on your behalf.

By adopting BaaS from Maple, you can be sure that your data is protected within your Recovery Point Objective (RPO) and Recovery Time Objective (RTO) requirements allowing you to report back to the business that you are compliant with your internal data protection policy.

## We can protect the following workloads:



Virtual servers



Physical servers



Databases  
SQL & Oracle



NAS



Active Directory



Microsoft Exchange



Public cloud resources



Microsoft 365

Our team will become an extension of yours, taking away the repetitive, mundane tasks and working with you to continually improve the service. We'll undertake regular testing and our experience across on-premises and cloud infrastructure will give you peace of mind that whatever happens, you'll have the right backups in place.

## Key features of the service

### Flexible pricing options

Whether you have OPEX or CAPEX budget available, we have a pricing model to suit your requirements. If you're looking for consumption-based pricing to flex with your needs or would rather make an upfront purchase in combination with a service management wrap, we can work with you to find the right solution.

### On-premises or public cloud

It doesn't matter where your workloads are, Maple's BaaS offering can protect your workloads and provide you with the recoverability that your organisation needs.

## Define your own RPO and RTO requirements

It's your data so you define how often it needs to be protected and how quickly you need it back. Maple will work with you to define the RPO and RTOs and ensure that your datasets are protected appropriately.

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## Backups kept offsite

Maple's backup service stores your backups offsite, creating an air gap between them and your production environment. The air gap prevents ransomware from infecting your backed-up data, ensuring it is there for recovery.

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## Backups always stored immutably

On top of the air gap, Maple stores all backups immutably, so ransomware is unable to change the backup files. If you need to recover from a ransomware attack on-premises, Maple always has an unedited copy on hand to recover from.

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## Optional protection of M365 data

With the increased adoption of M365, it's only right that Maple provide protection for that too. Bring your M365 protection to Maple for that "one stop shop" of all your

backup requirements.

## Integrates with other Maple services such as our Disaster Recovery and hybrid SIEM services

Maple have a host of other services to complement the BaaS offering, providing complete peace of mind across your IT estate.

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## Free up your team to focus elsewhere

By opting for BaaS, you can take away the pain of managing the backups day-to-day and free up the IT team to focus on more important, value-adding tasks.

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## Continuous service improvement

Scenario based testing of recoveries based on situations unique to your organisation. For example, following a complete failure, Maple will simulate a recovery of all Active Directory (AD) data back to an AD server of your choosing.

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## Dedicated tenancy

All your backups are stored within your own dedicated tenancy on Maple's platform. Your backups are segregated from our other customers so you know that no-one other than Maple and your organisation have

Service Option*	Description
Remote only	Backups stored in a Maple datacentre within a dedicated customer tenancy.
Local and remote	Backups stored locally in a customer location for fast, near-production restores with a second copy in a Maple datacentre for resiliency.
Local, remote and cloud	Backups taken and stored locally; copy kept in a Maple datacentre with archive to the cloud for cost-effective backup storage.

\*All contracts for BaaS have a commitment of 12 months.

Speak to our team today and be confident you can recover from whatever the world throws at you



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All of our services are ISO27001 and Cyber Essentials accredited