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Backup as a Service – Microsoft 365

Adoption of Microsoft 365 (formerly Office 365) is becoming more and more common throughout organisations across the world. As you migrate to this new cloud platform, it's important to remember that Microsoft don't provide backup as part of the suite, so it's crucial to have a solution in place.

Welcome to Maple's Backup as a Service for Microsoft 365

Make sure you all your business-critical Microsoft 365 data is backed-up and protected, just as you would expect it to be on-premises. Maple's Backup as a Service for Microsoft 365 (BaaS-M365) has been designed around protecting your M365 data across the core applications and helping you meet security and compliance requirements. Exchange, OneDrive, SharePoint and Microsoft Teams data are backed-up and stored in a separate location, away from M365. As standard, the service takes a backup of your M365 environment once a day and stores this backup for the duration of the contract with Maple (1-year minimum commitment) to protect it from security threats, accidental deletion, and retention policy gaps.

The BaaS-M365 offering can be tailored to your organisation's specific needs, protecting the M365 applications and data that are critical to you, all for a simple and extremely competitive per user, per month cost. We do not charge for storage, so you can use as much as you need!

What can we protect?



Maple's Backup as a Service for M365 will protect the core M365 applications, taking away the backup workload from your in-house team and freeing them up to focus on day-to-day tasks. A simple per user cost means there's no hidden charges at the end of the month. All storage is included, and all data retained for the duration of the contract.

Exchange Online

We provide protection of your users' mailboxes to support granular or full level restores. We can also protect archived mailboxes and public folders at no additional cost.

If a user leaves your organisation, their M365 account can be removed whilst all their backup data remains retrievable with a quick request to Maple.

If you need something recovered, simply submit a request to Maple and we will restore the item(s) to a location of your choosing. And you can be assured that restores will not overwrite existing data.

OneDrive

Your OneDrive data is protected as standard with the service and retained indefinitely with unlimited storage. Restores are performed back in place or to the root of the user's directory for easy access to those restored files.

SharePoint

Your SharePoint sites are protected with a variety of recoverability options, from granular recovery of items and lists to entire site recoveries. Just let us know what you need, and we'll work with you to put things right.

Teams

More organisations are realising the benefits of Microsoft Teams and leveraging the product's capabilities. As more Teams sites are created and data grows, a suitable data protection strategy needs to be put in place.

Maple's BaaS-M365 includes full Teams support for granular recovery of items back to the Team and even the channel from which they were backed up.

Maple service features

Rapid on-boarding

We don't need weeks of professional services to deploy our BaaS-M365. Our finely-tuned on-boarding process will get you up and running and get your M365 environment protected, in line with your requirements, in just a few short days.

Reporting

Maple provides reporting as a part of the service so you can understand fully whether your backups are completing successfully and that you're complying with your own internal policies. These will be provided on a weekly basis as standard but can be more frequent where required.

Access to support portal

We want to make sure that you have full transparency over the service and see exactly what we see. To help with this, we provide an online portal as standard, where tickets can be viewed and collaborated on at any time.

Rapid response and resolution

Our team are on hand to respond to queries and restore requests when you need them. All data will be restored quickly and efficiently to the location of your choosing.

**Get a quote today and
protect your data quickly!**



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